Programme, Wednesday, October 16

S4: Improving Customer Experience

Chair: Max Michel (France Telecom, France)

Real-Time Privacy-Preserving Cobrowsing with Element Masking
Jorn Franke; Bin Cheng (NEC Labs Europe, Germany)

A Web Synchronization Method for Supporting Real and Non-Real-Time Web Communication
Kazuyuki Tasaka; Tomohiko Ogishi; Akira Idoue (KDDI R&D Labs, Japan)

Wallet-on-Wheels Using Vehicle's Identity for Secure Mobile Money
Rebecca Copeland (Core Viewpoint Limited, UK); Noel Crespi (Institut Mines-Télécom, France)

A User-Centric Context-Aware Mobile Assistant
Bachir Chihani; Emmanuel Bertin (Orange Labs, France); Noel Crespi (Institut Mines-Télécom, France)

S5: Business Models

Chair: Stefan Uellner (T-Systems International, Germany)

Roaming Unbundling - Challenges and Opportunities
Rogier Noldus (Ericsson, Germany); Lennart Norell (Ericsson, Sweden)

Constructing a Multi-Sided Business Model for a Smart Horizontal IoT Service Platform
Frank Berkers (TNO, The Netherlands); Marc Roelands (Alcatel-Lucent, Belgium); Freek Bomhof; Thomas Bachet; Martin van Rijn; Wietske Koers (TNO, The Netherlands)

Recommendation as a Service (RaaS): New Challenges for, and Evaluation Metrics of Recommender Systems
Gerald Eichler (Telekom Innovation Laboratories, Germany); Karl-Heinz Lüke (Leibniz FH School of Business, Germany)

S6: New Architectures for Service Delivery

Chair: Bernard Vilain (Cassidian, France)

Moving to Content-Centric Networks
Barry Crabtree; Steve Appleby; Tim Stevens; Brahim Allan; Mike E Nilsson (BT, UK)

An Approach to Expose M2M Services Over OMA Next Generation Service Interface
Asma Elmangoush; Hakan Coskun (TU Berlin, Germany); Thomas Magedanz; Niklas Blum (Fraunhofer Institute FOKUS, Germany)

Hybrid Composition of Telecom andces: The Telecom Operator Perspective
Pierpaolo Baglietto; Massimo Maresca; Michele Stecca (CIPI, Italy); Corrado Moiso (Telecom Italia, Italy)

Conference Review

Chair: Stuart Sharrock (Telemates, UK), **Bruno Chatras** (Orange Labs, France)
Summary of presentations and discussions

- **Agile telco networks for innovative services** - *Roberto Minerva (Telecom Italia, Italy)*
- **The future of real-time communications** - *Dean Bubley (Disruptive Analysis, UK)*
- **Best Paper awards**
- **Best Presentation awards**

Presentation titles and speakers are provisional and subject to change without notice.